

Cemeteries and Crematoria Authority  
Australian Capital Territory

Summary of meeting outcomes  
Board meeting No. 32, August 21<sup>st</sup> 2024

Welcome, review of attendance and confirmation of meeting agenda

The chair gave an Acknowledgement of Country.

The chair welcomed all present, noted apologies, confirmed there was a quorum and opened the meeting.

Potential conflicts of interest

There was 0 conflict/s of interest disclosed for this meeting.

Matters of business, Governance and administration

Matters considered and discussed at the meeting included

- Presentation from marketing agency on the outcomes of CMP's Marketing Campaign Stage 1
- WHS Report August 2024
- Update on Memorial Hall and Condolence Lounge Project
- Update on Ash Memorialisation Project
- Delivery Program Progress to 30 June 2024
- 2023-24 Visitor Satisfaction Survey Results
- Product Development and Sales Update to 30 June 2024
- Customer Feedback Report August 2024
- Website Analytics Report
- General Matters (Operational) Report

Meeting closed

The chair closed the meeting.

Next meeting

16<sup>th</sup> October 2024